



## TERMS OF USE OF VENEER FLOORING VENIFLOOR IN FINISHING OILWAX+BRUSH

*Venifloor is a top class product produced by ZIP LLC. It is made of natural raw materials and is characterized by high usable and aesthetic quality. Store the floors in the original cardboard boxes before laying. Boards in finishing oil + brush have a natural, pleasant to the touch surface. Preparations used for their production are prepared on the basis of natural oils and waxes. It is worth noting the presence of waxes, because remaining on the surface, they form a velvety and abrasion-resistant coating that prevents water and dirt from entering the wood. Despite this, boards with finishing oil + brush require a bit more care during use and maintenance than varnished boards. Use appropriate care products and periodically maintain the floor. An unquestionable advantage is the ability to repair a single scratch or damage without the need to renovate the entire floor.*

1. Floors can not be stored outdoors or in a humid place where they can be soaked. Under no circumstances floors should be installed that contain any damage (e.g. broken fast locking system, no veneer in the top layer, etc.).
2. The temperature of use of oiled veneer floors in a room should be between 18 and 27 degrees C.
3. Relative humidity in a room should be between 45 and 60%.
4. **Care:** Care is the application of a protective layer that is subject to wear during use. Nursing protects the oil-wax layer. Such a form of finishing the floor with proper care precludes in the future arduous renovation by, for example, scraping. The frequency of floor care should be adequate to the degree of use of boards in given operating conditions.
  - 4.1. **First care:** Use a Cleaning and care product 3029 or 3087 (for bleached floors) for this purpose. Before using any of these preparations, you should sweep or vacuum the floor. The treatment should be performed immediately after laying the floor.
  - 4.2. **Daily care:** For daily care, we recommend using the Wisch-Fix 8016 product (according to the application card) or the EasyPads wipes. Before using any of the above measures, you should sweep or vacuum the floor.
  - 4.3. **Periodic care:** Use Regenerative Wax 3079 or 3440 (for bleached floors). Before applying the preparation, it is necessary to remove any dirt with the Intensive Cleaner 8019 product.

Attention! These cleaning agents should always be used integrally.  
 \* Lack of proper care results in damage, abrasion or destruction of the protective layer. Caring for the floor in accordance with the recommendations allows you to enjoy the beautiful floor for many years.  
 \* In the case of oiled floors, it is necessary to use only OSMO care and protection products. The use of OSMO products is a guarantee condition. The list of recommended preparations and instructions for their use are available on the website [www.venifloor.com](http://www.venifloor.com) in the "Maintenance - Maintenance of Venifloor oiled floorings".

5. Under no circumstances should you leave wet traces on the floor after cleaning. Damage to the floor caused by water or other liquids is not a basis for complaints.

6. Under no circumstances should the veneer floor be covered with PE foil or other materials that do not let air and moisture. After installation, for a period of one week, Venifloor oiled floor can only be covered with corrugated paper.

7. To remove dust from the floor surface, use soft, dry or slightly moist EasyPads. The biggest threat to OSMO coatings in Venifloor oiled floors is sand under the load of the human body. Therefore, surface care is a key application in use. While nurturing, we complement the hard wax coatings which are rubbed on the surfaces. The floors covered with the OSMO system are very durable, and the care system is complete and easy to apply. Mechanical damage, such as scratches, caused by the application of sand are not covered by the warranty.

8. Mechanical damages resulting from use are not covered by the warranty.

9. Under the elements of interior furnishings (such as furniture, armchairs, chairs with wheels, etc.) having direct contact with the floor, appropriate protective materials should be placed, e.g. felt pads or rugs, which protect the floor against mechanical damage. Wipers should be placed near the door, but care should be taken that the wipers are not rubber (oil may react with rubber). A properly designed wiper system should contain 3 cleaning zones: coarse, intermediate and drying. In public use, the dirt collection system should be at least 2.5 meters of the current cleaning sequence.

10. **Renewal:** Deep damage to OSMO coatings should be sanded gently with 150 gypsum paper, and in the case of brushed floors sand with 150 grit abrasive paper and brush with metal or vinyl bristles. Later, the floor should be dusted off and applied (e.g. with a cloth) adequate to the oil wax used (e.g. 3032 or colored in the case of colored floors) in the right amount of coatings.

11. The user is required to familiarize the cleaning staff with the above-described conditions for the use of Venifloor veneer floorings in the finishing oil + brush.

The manufacturer provides a guarantee when using laid floors in accordance with its guidelines. I confirm that you have read the guidelines and warranty conditions above.

Date, address, legible signature of the user