

CONDITIONS OF USING VENIFLOOR FLOORINGS IN FINISHING OIL-WAX + BRUSH

Producer ZIP GmbH provides a guarantee for the VENIFLOOR veneered boards if they are used in accordance with the guidelines.

Boards **VENIFLOOR** is a top-class product manufactured by **ZIP GmbH**, made of natural raw materials. They are characterized by high utility and aesthetic quality. Before laying, boards should be stored in original cardboard boxes.

1. Boards **can not** be stored outdoors or in a humid place where there is a risk of getting wet. Boards which contain any damage should not be installed (e.g. a broken/broken quick-release lock, no veneer in the top layer, etc.).
2. The temperature of use of veneered boards in the room should be within the range from 18°C to 27°C.
3. Relative humidity in the room should be between 30% and 70%.
4. Before installing the VENIFLOOR boards, the screed or concrete floor should be heated in accordance with the „*Screed heating protocol*“ available on www.venifloor.com The completed and signed „*Screed heating protocol*“ constitutes an appendix to the warranty card. Lack of the „*Screed heating protocol*“ results in the loss of the warranty for VENIFLOOR boards.
5. Information on the installation system of VENIFLOOR boards can be found in the Installation Instructions included in each floor packaging and on the website www.venifloor.com
6. Planks with an oil-wax + brush finish have a natural, pleasant to the touch surface. The preparations used for their production are based on natural oils and waxes. It is worth paying attention to the presence of waxes, because the waxes remain on the surface, create a velvety and abrasion-resistant coating that prevents water and dirt from penetrating the wood, and also visually sharpens the wood structure. Despite this, boards with an oil-wax + brush finish require a bit more care during use and maintenance than varnished boards. Use appropriate care products and periodically maintain the floor by replenishing the layer of rubbed off, for example, with shoes or washed out wax. However, the undoubted advantage is the ability to repair a single scratch or damage without the need to renovate the entire floor.
7. **Maintenance:** it is the application of a protective layer of oil with wax that wears out in everyday use. Nourishing protects the oil-wax layer. This form of floor finishing, with proper care, excludes uncomfortable, renovation in the future.

CAUTION!!! VENIFLOOR flooring should not be care by products containing silicone additives or based on silicones.

- 7.1 **First care:** Before using any of the preparations listed below, sweep or vacuum the floor. The treatment should be performed immediately after laying the floor. The boards should be cleaned with the **Wisch-Fix** concentrate for daily cleaning and care. It is also recommended to carry out the care of VENIFLOOR boards in an oil-waxed finish immediately after installation, with wax cleaning and care products 3029 or 3087 (in the case of bleached floors).
- 7.2 **Daily care:** Unbound dirt and sand should be removed on a regular basis with a vacuum cleaner or a damp mop. For everyday care, we recommend using the Concentrate for everyday cleaning and care **Wisch-Fix 8016** (according to the application card), or EasyPads cloths. Bound dirt can also be removed by polishing the floor with steel wool (thickness 0 or 1). When washing or polishing the floor, the layer of wax that got dirty is removed and must be replenished.
- 7.3 **Periodic care:** Should be performed as needed. To carry out it, use products in accordance with the List of recommended preparations and their use, which are available on the website www.venifloor.com in the tab „*Care and renovation*“ – „*Care of oil-waxed floors*“. Use Wax Cleaner 3029 or 3087 (for bleached floors) or Regenerative Wax 3079 or 3440 (for bleached floors). Before applying the preparation, it is necessary to remove any dirt with **Wisch-Fix 8016** or the Intensive Cleaner 8019.
- 7.4 **Periodic Care should be made depending on the following usability class:**

Usage class 0 - living quarters: living room, kitchen, bedroom, office, wardrobe, utility room, corridor:

- once a week, manual maintenance cleaning with the preparation **Osmo Wisch-Fix (8016)**, along the grain.
- application of wax cleaning and care product (3029) max. after 20-25 cleaning of the floor with **Osmo Wisch-Fix**.
- once a year manual intensive care with Regenerating Wax (3440).

Usage class 1 - rarely used conference rooms, utility and technical rooms:

- once a week, manual maintenance cleaning with the preparation **Osmo Wisch-Fix (8016)**, along the grain.
- application of wax cleaning and care product (3029) max. after 20-25 cleaning of the floor with **Osmo Wisch-Fix**.
- once a year manual intensive care with Regenerating Wax (3440).

Usage class 2 - conference rooms:

- 2-3 times a week, machine maintenance cleaning, with preparation **Osmo Wisch-Fix (8016)**,
- application of wax cleaning and care agent (3029) max. after 20-25 cleaning of the floor with **Osmo Wisch-Fix**.
- once a quarter manual intensive care with Regenerative Wax (3440).

Usage class 3 - offices, public spaces, corridors and connections:

- 2-3 times a week machine maintenance cleaning with preparation **Osmo Wisch-Fix (8016)**,
- application of wax cleaning and care agent (3029) max. after 20-25 cleaning of the floor with **Osmo Wisch-Fix**.
- once a quarter manual intensive care with Regenerative Wax (3440).

Usage class 4 - canteens, areas in front of elevators and entrance areas:

- daily machine maintenance cleaning with preparation **Osmo Wisch-Fix (8016)**,
- application of wax cleaning and care agent (3029) max. after 20-25 cleaning of the floor with **Osmo Wisch-Fix**.
- once a quarter manual intensive care with Regenerative Wax (3440).

CAUTION!!! It is imperative to avoid washing away the wax layer when cleaning the floor observe the mixing ratio of the preparations used Osmo Wisch-Fix. The listed measures should always be used integrally. Lack of proper care results in damage, abrasion or destruction of the functional and protective layer. Caring for the floor in accordance with the recommendations allows you to enjoy a beautiful floor for many years. In the case of oil-waxed floors, it is necessary to use only OSMO care and protective agents. Documented use of OSMO products is a condition for maintaining the warranty.

8. After cleaning, do not leave wet traces on the floor, remove excess moisture with a dry cloth. Damage to the floor caused by water or other liquids is not the basis for a complaint.
9. Veneered floor be covered should not be covered with PE foil or other air and moisture impermeable materials. After installation, for a period of 1 week, the VENIFLOOR oil-waxed floor can only be covered with corrugated cardboard.
10. In order to remove dust from the floor surface, use soft dry or slightly damp EasyPads cloths. The greatest threat to OSMO wax coatings in VENIFLOOR oil-waxed floors is sand under the load of the human body. Therefore, proper cleaning and care of surfaces is crucial in use. By caring for it, we supplement the hard wax coatings, which are subject to abrasion or washing on the surfaces of the boards. The floors covered with the OSMO system are very durable and the care system is complete and easy to apply.
11. Mechanical damage resulting from use, such as scratches resulting from the application of sand, is not covered by the warranty.
12. Any changes in the color of the wood caused by light (UV rays) are not subject to complaint.
13. Suitable protective materials should be placed under interior fittings (such as furniture, armchairs, chairs on wheels, etc.) in direct contact with the floor, e.g. felt pads with a thickness of not less than 4 mm and a width/diameter of not less than 25 mm, or rugs which protect the floor against mechanical damage. Special mats should be placed under furniture on wheels protective. Appropriate footwear mats must be provided at the entrance door. Small stones that remain on the soles of shoes can cause minor scratches, so it is important to wipe the shoes thoroughly with the installed doormat before stepping onto the floor. Place wipers next to the door, but make sure that the wipers are not rubber (oil may react with rubber). A properly designed wiper system should contain 3 cleaning zones: coarse, intermediate and drying. In public use, the dirt collection system should be at least 2.5 meters of the current cleaning line.
14. **Manual and Machine Renewal:** Clean the surface to be treated with an intensive cleaning product **Osmo Intensiv-Reiniger**. The proportion of the mixture **Intensiv-Reiniger** with water: 20:1. Pour the cleaning mixture into the hopper of the Osmo Terrassen-und Fußbodenreinigungsmaschine or equivalent. Clean the wooden floor along the grain (pulling the lever on the handle of the deck and floor cleaning machine causes the cleaning mixture to be sprayed in front of the spinning roller). After approx. 10 minutes, wipe the surface with a cotton cloth moistened with clean water, thus removing the dissolved dirt. Then leave the surface to dry, but not less than 4 hours. After this time, apply the Regenerative Wax (3440) on the surface with a roller without dilution in the amount of approx. 15 - 20 ml/m², then rub the wax evenly with a single-disc sander with a white pad. The wax can be applied to small surfaces with a lint-free cloth. Remember to make a test before applying the wax, because the appearance of the coating depends on the properties of the wood. Allow to dry with good ventilation. After approx. 3-4 hours of drying at 23°C can re-enter the floor. Depending on the temperature and air humidity, the drying time may take longer. The option of renewing the floor after deep, mechanical damage is its regeneration through the use of the so-called hot hard waxes, which ideally - permanently and practically indistinguishable in terms of color - fill larger cavities.

More information is available on the website <https://venifloor.com/en/maintenance-renovation/renovation-of-venifloor-flooring/>

15. The user is obliged to familiarize the cleaning staff with the conditions of use described above VENIFLOOR veneered floors in an Oil-waxed finish, as well as the List of recommended preparations and their using.
16. Producer ZIP GmbH. imposes a ban on the use of mechanical cleaning devices (e.g. steam and pressure).
17. The manufacturer provides a guarantee if the floors are used in accordance with his guidelines.
18. Failure to follow the above recommendations will result in the immediate loss of the warranty for the boards VENIFLOOR.

CAUTION!!! It is the user's responsibility to familiarize the cleaning staff with the above-mentioned rules „Conditions for using VENIFLOOR floors in an Oil-waxed finish”.

I confirm that I have read the above guidelines
and recommendations, terms of use, warranty conditions

.....